

# ***STRATEGIC PLAN***

## ***2012 → 2018 → 2027***



*Bensenville, Illinois*  
*Updated January 2013*



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# **STRATEGIC PLANNING FOR THE VILLAGE OF BENSENVILLE**

# Strategic Planning Model for the Village of Bensenville

**Value-based principles that describe the preferred future in 15 years**

**VISION**

**Destination  
“You Have Arrived”**

**Strategic goals that focus outcome-base objectives and potential actions for 5 years**

**PLAN**

**Map  
“The Right Route”**

**Focus for one year – a work program: policy agenda for Mayor and Council, management agenda for staff; major projects**

**EXECUTION**

**Itinerary  
“The Right Direction”**

**Principles that define the responsibility of Village government and frame the primary services – core service businesses**

**MISSION**

**Vehicle  
“The Right Bus”**

**Personal values that define performance standards and expectations for employees**

**CORE BELIEFS**

**Fuel  
“The Right People”**

# **BENSENVILLE VISION 2027**

# *Village of Bensenville Vision 2027*

**BENSENVILLE 2027 is a *BEAUTIFUL VILLAGE* <sup>(A)</sup>  
where *FAMILIES MAKE IT THEIR HOMETOWN.* <sup>(B)</sup>**

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**The *VILLAGE* has an *ALIVE AND THRIVING DOWNTOWN,* <sup>(C)</sup>  
*STABLE RESIDENTIAL NEIGHBORHOODS* <sup>(D)</sup>  
and *ENJOYABLE LIVING* <sup>(E)</sup>  
– “*Making Bensenville a Great Place to Live.*”**

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**The *VILLAGE* is recognized as a  
*MAJOR BUSINESS AND CORPORATE CENTER* <sup>(F)</sup>  
adjacent to O’Hare Airport, has *VIBRANT,*  
*INVITING MAJOR COMMERCIAL CORRIDORS* <sup>(G)</sup>  
and *EASY CONNECTIVITY WITHIN THE VILLAGE,*  
*TO THE CHICAGO REGION AND TO THE WORLD* <sup>(H)</sup>  
– “*Making Bensenville a Great Place for Business.*”**

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**Gateway to Opportunity**

# *Bensenville Vision 2027*

## **PRINCIPLE A**

### **BEAUTIFUL VILLAGE**

#### **► Means**

1. Distinctive, recognizable entry gateways to the Village
2. Well designed, well maintained streetscapes, public buildings
3. Well maintained homes and landscaping and commercial buildings
4. Well designed, well maintained parks and facilities
5. Clean community with no blight or trash
6. Small town feeling

## **PRINCIPLE B**

### **FAMILIES MAKE BENSENVILLE THEIR HOMETOWN**

#### **► Means**

1. Families make the choice to locate and to stay in Bensenville; new residents making Bensenville their “hometown”
2. Recognition as a stable and safe community
3. Strong schools with quality educational programs
4. A range of affordable activities for all members of the community
5. Residents and community organizations taking pride and contributing to make it an even better community in the future
6. Residents participating in community events
7. Inclusive community with diverse population feeling welcome

## **PRINCIPLE C**

### **ALIVE AND THRIVING DOWNTOWN**

#### **► Means**

1. Attractive, clean and well maintained public areas, buildings, streetscapes
2. Home of Village government
3. Train station as a community destination providing access to Chicago region, North Industrial Park, O’Hare Airport
4. Variety of unique restaurants, retail shops and entertainment venues
5. Theaters both movie and performing arts
6. Easy access with convenient parking and walkable; and bike friendly
7. Residents going to Downtown as a destination for entertainment and enjoyment

## **PRINCIPLE D**

### **STABLE RESIDENTIAL NEIGHBORHOODS**

#### **► Means**

1. Distinctive neighborhoods with their own identity and residents take pride
2. Attractive, safe and well maintained neighborhoods from the public infrastructure to the homes
3. Quality homes with older homes remodeled, rehabilitated and modernized with a high percentage of homeownership (75%)
4. Preservation of historic homes and buildings
5. Convenient access to Village parks and trails
6. Walkable and pedestrian friendly Village and neighborhoods
7. Stable neighborhoods with increasing property values

## **PRINCIPLE E**

### **ENJOYABLE LIVING**

#### **► Means**

1. Top quality parks with a variety of recreational venues
2. Range of public facilities: Edge, White Pines, Water Park, Leisure Center, Redmond Park and new facilities
3. Community events and festivals with a high level of resident participation
4. Quiet neighborhoods for residents to enjoy
5. Cultural and performing arts venues, programs, activities
6. Bike paths connecting neighborhoods and community destinations
7. Golf courses affordable for residents

## **PRINCIPLE F**

### **MAJOR BUSINESS AND CORPORATE CENTER**

#### **► Means**

1. Recognized as a “Corporate Center” for Western O’Hare Airport region
2. Major regional offices for global businesses
3. Major hotels with restaurants and conference centers serving businesses and O’Hare Airport – a destination point
4. Medical facilities and healthcare services
5. Destination for sports, recreation and tournaments
6. State of the art technology infrastructure supporting business

## **PRINCIPLE G**

### **VIBRANT, INVITING MAJOR COMMERCIAL CORRIDORS**

#### **► Means**

1. Unique identity for each corridor
2. Attractive gateways and entrances
3. Well designed, well maintained streetscape, landscaping and public spaces
4. Variety of retail businesses and offices
5. Restaurants
6. Small businesses providing necessary products and services for residents (e.g. grocery, hardware, shoes, etc.)
7. Mixed type housing: single family homes, town houses, condos, apartments
  - a. York Road
  - b. Irving Park Road
  - c. Thorndale Avenue
  - d. Green Street
  - e. Grand Avenue
  - f. Foster Avenue
  - g. County Line Road
  - h. Route 83

## **PRINCIPLE H**

### **EASY CONNECTIVITY WITHIN THE VILLAGE, TO THE CHICAGO REGION AND TO THE WORLD**

#### **► Means**

1. Easy access to the region via the interstate system, public transportation and rail
2. State of the art communications infrastructure linking Bensenville to the world
3. Walkable community connected by sidewalks and linked to regional trail system
4. Accessible community for seniors and special needs population
5. Convenient access to O'Hare Airport with international connections
6. Well maintained village and neighborhood streets

# **VILLAGE OF BENSENVILLE MISSION**

# *Village of Bensenville*

## *Our Mission*

**The Mission of Village Government**

**is to be *FINANCIALLY SOUND* <sup>(1)</sup> and provide**

***CUSTOMER FRIENDLY SERVICES* <sup>(2)</sup> of the**

***HIGHEST QUALITY.* <sup>(3)</sup>**

**The Village Government**

***ENGAGES RESIDENTS* <sup>(4)</sup> and *PARTNERS***

***FOR COMMUNITY BENEFIT.* <sup>(5)</sup>**

# *Village of Bensenville*

## *Our Mission*

### **PRINCIPLE 1**

#### **FINANCIALLY SOUND**

##### **► Means**

1. Provide revenues and resources to support defined services and service levels
2. Deliver services in the most cost effective, efficient manner
3. Develop new revenue sources for Village government
4. Present accurate financial forecasts with projections for revenues and expenses
5. Focus on core Village services
6. Provide for accurate and timely financial reporting on a regular basis

### **PRINCIPLE 2**

#### **CUSTOMER FRIENDLY SERVICES**

##### **► Means**

1. Provide a timely response to a service request or an emergency call
2. Respond directly to a question
3. Provide for personal contact at Village Hall on the phone
4. Seek feedback from the customer and use the information to improve the service delivery
5. Address and solve the customer's problem, or refer to someone who can
6. Follow up with the customer in a timely manner

### **PRINCIPLE 3**

#### **SERVICES OF THE HIGHEST QUALITY**

##### **► Means**

1. Provide services responsive to the needs of residents
2. Evaluate “best practices” and apply to village operations
3. Deliver services in an ethical, professional manner
4. Look for ways to improve
5. Incorporation of “green,” “sustainability” concepts into daily operations
6. Maintain certifications and accreditation by professional associations for individuals and departments

## **PRINCIPLE 4**

### **ENGAGES RESIDENTS**

#### **► Means**

1. Build residents trust and confidence in village government, elected officials, professional staff
2. Maintain transparent and open village government
3. Be receptive to and use input from residents
4. Provide residents easy access to village information, vision, goals, programs, services, finances
5. Make residents feel welcome at Village Hall and board meetings
6. Work together as a Village team
7. Demonstrate high ethical standards above question

## **PRINCIPLE 5**

### **PARTNERS FOR COMMUNITY BENEFIT**

#### **► Means**

1. Work with and reach out to schools
2. Work with and reach out to Bensenville's business community
3. Work with and reach out to community organizations and institutions
4. Work with and reach out to other taxing bodies in Bensenville: Park District, Fire District, Library District
5. Work with and reach out to state government
6. Develop and maintain partners for community benefit, including federal government, DuPage County, City of Chicago, O'Hare Airport and others

# **VILLAGE OF BENSENVILLE CORE BELIEFS**

# *Village of Bensenville*

## *Core Beliefs*

**As Bensenville Employees,  
We Are Committed To:**

- **Producing RESULTS**
- **Being PROFESSIONAL**
- **Taking RESPONSIBILITY**
- **Practicing TEAMWORK**

**As We SERVE the Community**

# *Village of Bensenville*

## *Core Beliefs – Definition*

### **BELIEF 1**

#### **PRODUCING RESULTS**

##### **► Means**

1. Giving 100% effort
2. Identifying opportunities and taking the initiative
3. Planning work activities to maximize resources
4. Embracing change and new ideas
5. Looking for ways to reduce cost and to increase productivity
6. Evaluating and measuring performance, learning for next time
7. Completing tasks and assignments – finishing

### **BELIEF 2**

#### **TAKING RESPONSIBILITY**

##### **► Means**

1. Being accountable for your and your team’s actions and results
2. Having a “can do” attitude
3. Showing up on time and ready to work
4. Buying in and sharing the Village’s vision, goals and plans
5. Providing support to other employees
6. Learning from mistakes, rather than defending actions
7. Acting with a sense of urgency

### **BELIEF 3**

#### **BEING PROFESSIONAL**

##### **► Means**

1. Acting with integrity
2. Demonstrating character by acting in an ethical manner – above question and doing the right thing when no one is looking
3. Respecting others
4. Being courteous
5. Representing the Village organization in a positive manner
6. Acting in a manner consistent with your profession’s standards
7. Maintaining your knowledge and skill base

## **BELIEF 4**

### **PRACTICING TEAMWORK**

#### **► Means**

1. Looking for ways to achieve the team's goals
2. Cooperating with others
3. Seeking and providing meaningful input and making suggestions
4. Contributing to projects, issues and programs
5. Actively participating on the team
6. Pitching in to get the job done
7. Looking for ways to help others to succeed

## **BELIEF 5**

### **SERVE**

#### **► Means**

1. Meeting or exceeding the customer's expectations
2. Responding in a timely manner
3. Have a passion for serving others by going the extra mile
4. When saying "no," helping others to understand the rationale for your decisions or actions
5. Following up with a customer in a timely manner
6. Providing a direct, complete response to a question
7. Caring about the customer's needs or situation

# **VILLAGE OF BENSENVILLE PLAN 2012 – 2017**

# *Village of Bensenville*

## *Goals 2017*

**Vibrant Major Corridors**

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**Financially Sound Village Providing Quality Customer Oriented Services**

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**Become a Major Business and Corporate Center**

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**Enrich the Lives of Village Residents**

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**Safe and Beautiful Village**

# Goal 1

## Vibrant Major Corridors

### OBJECTIVES

1. More attractive gateways and entrances to the village
2. Revitalize major corridors with a variety of businesses, restaurants, retail shops
3. Have the private business owners investing in the buildings and business expansion
4. Upgrade the corridor infrastructure, including roadways
5. Attract new businesses that are consistent with the Village's vision, plans and direction

### MEANS TO CITIZENS

1. More attractive village with distinctive entries.
2. Protection of property values.
3. Greater convenience for shopping or eating.
4. More visually pleasant, inviting corridor – a destination for residents.
5. Private sector investing in Bensenville's future.

### SHORT TERM CHALLENGES AND OPPORTUNITIES

1. Attracting new businesses to the corridors
2. Aging commercial buildings and empty storefronts along the corridors
3. Unattractive gateways and entrances
4. Funding for corridor revitalization
5. Increasing the numbers of restaurants and retail shops

### LONG TERM CHALLENGES AND OPPORTUNITIES

1. Investment by private sector
2. Grade Separation Project and impacts on traffic and businesses
3. State owned routes (corridors) and pushing financing to the Village
4. Attracting appropriate businesses at strategic locations
5. Homelessness and visible impacts on the community

**POLICY ACTIONS 2012 -2013**

- |   | <b>PRIORITY</b>   |               |
|---|---|---------------|
| 1. Irving Park Road Revitalization                          | <table border="1"><tr><td>Top Priority</td></tr></table>  | Top Priority  |
| Top Priority  |   |               |
| 2. Village Signage: Wayfinding, Entrances/Gateways, Marquee | <table border="1"><tr><td>Top Priority</td></tr></table>  | Top Priority  |
| Top Priority  |   |               |
| 3. Façade Improvement and Incentive Program                 | <table border="1"><tr><td>Top Priority</td></tr></table>  | Top Priority  |
| Top Priority  |   |               |
| 4. Green Street Corridor Revitalization                     | <table border="1"><tr><td>High Priority</td></tr></table> | High Priority |
| High Priority   |   |               |
| 5. Route 83 Streetscape                                     | <table border="1"><tr><td>High Priority</td></tr></table> | High Priority |
| High Priority   |   |               |
| 6. Grand Avenue Redevelopment Area                          |   |               |

**ON THE HORIZON 2013 – 2017**

1. York Road Billboard Removal/Reduction Strategy
2. Route 83 Revitalization Plan
3. Thorndale Avenue Redevelopment Plan
4. Jefferson/County Line Road Revitalization Plan
5. York Road Revitalization Plan: Development

**MANAGEMENT ACTIONS 2012 – 2013**

- |  | <b>PRIORITY</b>  |              |
|--|--|--------------|
| 1. Property Maintenance on Major Corridors | <table border="1"><tr><td>Top Priority</td></tr></table> | Top Priority |
| Top Priority                               |  |              |

**MANAGEMENT IN PROGRESS 2012-2013**

- |   | <b>PRIORITY</b> |
|---|-----------------|
| 1. Green/York Landscape Project: Six Month Review |                 |
| 2. Banners for Light Poles: York, Grove, Irving   |                 |

# Goal 2

## Financially Sound Village Providing Quality Customer Oriented Service

### OBJECTIVES

1. Provide services of the highest quality within given financial resources
2. Increase cost effectiveness and efficiency in Village service delivery
3. Increase customer service by Village government
4. Increase residents' trust and confidence in Village government
5. Maintain a productive, motivated Village workforce

### MEANS TO CITIZENS

1. Village services responsive to the needs of residents
2. Valued services for tax dollars and fees
3. Fiscally responsible actions by village government
4. Village services delivered in a cost effective manner
5. Easy access to village services and information

**SHORT TERM CHALLENGES  
AND OPPORTUNITIES**

1. Funding for aging village infrastructure and facilities
2. Meeting expectations with reduced resources
3. National recession and impact on village revenues
4. Absorbing significant water increases
5. Celebrating and communicating Village successes
6. Defining and prioritizing village services

**LONG TERM CHALLENGES  
AND OPPORTUNITIES**

1. State of Illinois and its impact on village resources
2. Integrating financial systems and reporting
3. Shared services with other municipalities/taxing bodies
4. Willingness to reduce or eliminate current services
5. Funding for pensions

**POLICY ACTIONS 2012 – 2013**

- |   | <b>PRIORITY</b> |
|---|-----------------|
| 1. Bensenville Marketing Program/Logo               | Top Priority    |
| 2. Water and Sewer Rates                            | High Priority   |
| 3. Waste Meter Replacement Program                  | High Priority   |
| 4. Waste Water Treatment Plant Facility:<br>Upgrade |                 |
| 5. Theater Business Plan                            |                 |
| 6. Ethics Ordinance: Revision                       |                 |

**MANAGEMENT ACTIONS 2012 – 2013**

- |  | <b>PRIORITY</b> |
|--|-----------------|
| 1. Joint Police/EMA Facility                     | Top Priority    |
| 2. Water Loss Initiative                         | Top Priority    |
| 3. On Line Payments and Services                 | High Priority   |
| 4. Community Investment Plan (5 year):<br>Update | High Priority   |
| 5. Five Year Financial Plan and<br>Projections   | High Priority   |
| 6. Village Security System                       |                 |
| 7. Cable Franchise Agreement and Studio          |                 |
| 8. Fiber Optic Network                           |                 |

**MANAGEMENT IN PROGRESS 2012 - 2013**

1. MUNIS Platform: Module Integration
2. Bond Rating
3. Liability Insurance Renewal
4. Mobile Phone Apps
5. Utility Audit
6. Employee/Customer Suggestion Box
7. GIS Database Ordinance/Resolution
8. Internal Controls: Village Hall/Recreation
9. Auditor Selection
10. Employee Policy Manual
11. Electric Aggregation: Public Information
12. Performance Measurement System
13. Vehicle Replacement Plan and Purchase
14. Records Management Plan
15. Food Concession Analysis and Business  
Model
16. Employee Compensation Study: Completion
17. APSCME Contract
18. Employee Wellness Program Development
19. Village wide Safety Committee and Program  
Development
20. eAgenda: Completion

**ON THE HORIZON 2013 – 2017**

1. Stormwater Utility Fee
2. Home Rule
3. Parking at the EDGE
4. Village Owned Surplus Properties
5. Hispanic Newsletter

# Goal 3

## Become a Major Business and Corporate Center

### OBJECTIVES

1. Enhance Bensenville's new reputation as a business friendly village
2. Plan for future development around O'Hare Airport
3. Increase the number of businesses in Bensenville which are consistent with the long term direction of the village
4. Retain and grow local businesses which are consistent with the long term direction of the village
5. More job opportunities for village residents
6. Attract major hotel(s) with conference center
7. More businesses and residents in Downtown

### MEANS TO RESIDENTS

1. Ability to work near home – more leisure time.
2. Greater convenience with more choices of restaurants and shopping.
3. More diverse tax base means less burden on residential taxpayers.
4. Opportunities to start and grow a business in Bensenville.
5. Opportunities to benefit from the global market place.

**SHORT TERM CHALLENGES  
AND OPPORTUNITIES**

1. Enhancing the new image and reputation of Bensenville
2. Delay in Elgin-O’Hare, Ring Road and Western Access and uncertainty for the future
3. Role of Village government in economic growth and development
4. Funding and priorities for economic development activities and incentives
5. Future expectations vs. current and immediate project
6. Delivering visible results with new business development

**LONG TERM CHALLENGES  
AND OPPORTUNITIES**

1. Defining immediate issues facing small business and determining how the Village can help
2. National recession and the impact on businesses
3. Future of O’Hare Airport and major changes and impact of South runway
4. Optimal Use of Open Land for Development (maximum benefit for the village)

**POLICY ACTIONS 2012 -2013**

- |  | <b>PRIORITY</b>  |              |
|--|--|--------------|
| 1. Comprehensive Economic Development Strategy | <table border="1"><tr><td>Top Priority</td></tr></table> | Top Priority |
| Top Priority                                   |  |              |
| 2. Western Terminal Advocacy                   |  |              |
| 3. Hotel Attraction Strategy                   |  |              |
| 4. Land Acquisition: TIF #12                   |  |              |

**MANAGEMENT ACTIONS 2012 – 2013**

- |   | <b>PRIORITY</b>  |              |
|---|--|--------------|
| 1. North Industrial Area (SSA 9)                    | <table border="1"><tr><td>Top Priority</td></tr></table> | Top Priority |
| Top Priority  |  |              |
| 2. Codes and Permitting Streamlining/Simplification | <table border="1"><tr><td>Top Priority</td></tr></table> | Top Priority |
| Top Priority  |  |              |
| 3. Downtown Revitalization Plan                     |  |              |

**MANAGEMENT IN PROGRESS 2012 – 2013**

1. Local Business Visitation Program: Implementation (Biz – Viz)
2. O’Hare Modernization Plan: Environmental Analysis, Monitor Demolition, Landscaping and Maintenance
3. Thorntons Economic Incentive Agreement
4. Greater O’Hare Chamber of Commerce
5. Committee Business Survey

**ON THE HORIZON 2013 – 2017**

1. Restaurant Attraction Strategy
2. Eastern Business District
3. Sister City Program
4. Relationship with Chamber of Commerce
5. Legend Area Public Uses
6. Elgin – O’Hare and Western Bypass

# Goal 4

## Enrich the Lives of Village Residents

### OBJECTIVES

1. Have “new residents” feeling welcome – the first step in becoming their hometown
2. Have strong community events with a high level of participation by residents
3. Have the Village partnering with the Park District, Schools, Library and community organizations to enhance the quality of residents’ lives
4. Increase the number of residents participating in leisure and recreational programs
5. Have resident oriented recreational activities available in the village
6. Provide opportunities for resident involvement and engagement in Village government

### MEANS TO RESIDENTS

1. Convenience – an ability to spend leisure time near home.
2. Range of quality parks with a variety of amenities, programs and amenities.
3. Affordable or free programs, activities or events.
4. Support for family oriented activities.
5. Choice for all four seasons, indoor-outdoor.

### SHORT TERM CHALLENGES AND OPPORTUNITIES

1. Tapping the economic potential of recreational assets
2. Residents expectations versus Village resources and capacity
3. Funding for quality of life amenities
4. Who pays and degree of cost recovery by the Village: degree of subsidy

### LONG TERM CHALLENGES AND OPPORTUNITIES

1. Competing needs, programs and organizations
2. Non residents of Village using recreational facilities
3. Changing recreational and leisure patterns by generations and cultures
4. Convenience for residents – easy access to quality amenity

**POLICY ACTIONS 2012 -2013**

1. Quiet Zone
2. Mohawk School/Park
3. Veterans Recognition
4. Neighborhood Stabilization Program

**PRIORITY**

Top Priority

High Priority

High Priority

**MANAGEMENT IN PROGRESS 2012 – 2013**

1. Neighborhood Town Hall Meetings
2. RTA/ULI Downtown Area Plan:  
Completion

**ON THE HORIZON 2013-2017**

1. Green, Energy Efficient Homes Program

**MANAGEMENT ACTIONS 2012 – 2013**

1. Community Festivals/Events
2. Edge 1/Aquatics Roof Resolution

**PRIORITY**

Top Priority

High Priority

# Goal 5

## Safe and Beautiful Village

### OBJECTIVES

1. Upgrade village and neighborhood infrastructure – streets, sidewalks
2. Have a reputation as “great place to live, great place for business”
3. Improve the visual appeal of the village – more attractive
4. Improve flood protection and stormwater management system
5. Upgrade the quality of the older housing stock
6. Reduce crime rate (Part 1 and Part 2)
7. Maintain and upgrade water distribution system
8. Improve the sense of personal safety for residents

### MEANS TO RESIDENTS

1. Protection of property values.
2. More attractive village.
3. Choice of quality homes.
4. Being safe at home, in the neighborhood and anywhere in the village.
5. Less blighted areas in the village.

**SHORT TERM CHALLENGES  
AND OPPORTUNITIES**

1. Aging and abandoned homes and buildings
2. Image of Bensenville
3. Property owners taking responsibility
4. Location of Bensenville with convenient access to rail and airport
5. Funding for community safety and appearance programs
6. Condition of aging water and wastewater system

**LONG TERM CHALLENGES  
AND OPPORTUNITIES**

1. Residents sharing responsibility for making Bensenville a safer community
2. Impacts of economic recession on residents and businesses
3. Impact emerald ash borers
4. Aging infrastructure: White Pines area
5. Defining community standards among village residents
6. Expectations and reluctance to see change

**POLICY ACTIONS 2012 -2013**

1. Addison Center Flooding Project
2. White Pines Utilities
3. Occupants Regulation
4. Real Estate Transfer Inspection
5. Video Gaming: Direction

**PRIORITY**

Top Priority

High Priority

**MANAGEMENT ACTIONS 2012 – 2013**

1. Residential Street Lighting

**PRIORITY**

High Priority

**MANAGEMENT IN PROGRESS 2012 – 2013**

1. Local Ordinance on Industrial Pre Treatment
2. NIMS Compliance
3. Zoning Ordinance: Amendments
4. Police Organization Structure
5. Police Accreditation (State of Illinois)
6. Emergency Management Table Top Exercise
7. Retroreflectivity Sign Replacement Program
8. Redmond Park Cameras/Security Phones

**ON THE HORIZON 2013 – 2017**

1. Fire Protection – Village Responsibility
2. Inflow and Infiltration Evaluation Study
3. Stormwater Management Program
4. Mason Street/Meyer Extension
5. Appearance Code
6. Public Works Accreditation
7. Comprehensive Land Use Plan: Amendment

# **VILLAGE OF BENSENVILLE ACTION AGENDA 2012 – 2013**

# *Village of Bensenville*

## *Policy Agenda 2012 – 2013*

### **TOP PRIORITY**

**Bensenville Marketing Program/Logo**

**Quite Zone**

**Village Signage**

**Irving Park Road Revitalization**

**Façade Improvement and Incentive Program**

**Comprehensive Economic Development Plan**

**Addison Center Street Flooding**

### **HIGH PRIORITY**

**Green Street Revitalization**

**Mohawk School/Park**

**Water Meter Replacement Program**

**Veterans Recognition**

**White Pines Utilities**

**Route 83 Streetscape**

**Water and Sewer Rates**

# *Village of Bensenville*

## *Management Agenda 2012 – 2013*

### **TOP PRIORITY**

**North Industrial Area (SSA – 9)**

**Codes and Permitting Streamlining/Simplification**

**Community Events/Festivals**

**Property Maintenance Code on Major Corridors**

**Joint Police/EMA Facility**

**Water Loss Initiative**

### **HIGH PRIORITY**

**On Line Payments and Services**

**Community Investment Plan (CIP)**

**Residential Street Lighting**

**Five Year Financial Plan and Projections**

**Edge 1/Aquatic Center: Roof Resolution**

# *Village of Bensenville*

## *Management in Progress 2012 – 2013*

**Green/York Landscape Project**

**Banners for Light Poles: York, Grove, Irving**

**MUNIS Platform: Module Integration**

**Bond Rating**

**Liability Insurance Renewal**

**Mobile Phone Apps**

**Utility Audit**

**Employee/Customer Suggestion Box**

**GIS Database Ordinance/Resolution**

**Internal Controls: Village Hall/Recreation**

**Auditor Selection**

**Employee Policy Manual**

**Electric Aggregation: Public Information**

**Performance Measurement System**  
**Vehicle Replacement Plan and Purchase**  
**Records Management Plan**  
**Food Concession Analysis and Business Model**  
**Employee Compensation Study: Completion**  
**AFSCME Contract**  
**Employee Wellness Program: Development**  
**Village Wide Safety Committee and Program Development**  
**eAgenda: Completion**  
**Local Business Visitation Program: Implementation (Biz – Viz)**  
**O’Hare Modernization Plan: Environmental Analysis, Monitor**  
**Demolition, Landscaping and Maintenance**  
**Thornton’s Economic Incentive Agreement**  
**Greater O’Hare Chamber of Commerce**  
**Community Business Survey**  
**Neighborhood Town Hall Meetings**  
**RTA/ULI Downtown Area Plan: Completion**

**Local Ordinance on Industrial Pre Treatment**

**NIMS Compliance**

**Zoning Ordinance: Amendments**

**Police Organization Structure**

**Police Accreditation (State of Illinois)**

**Emergency Management Table Top Exercise**

**Retroreflectivity Sign Replacement Program**

**Redmond Park Cameras and Security Phones**