



12 South Center Street
Bensenville, IL 60106

Office: 630.350.3404
Fax: 630.350.3408
www.bensenville.il.us

VILLAGE BOARD

May 18, 2020

President

Fred DeSantis

Ms. Caitlin Adler

12751 Millennium #308

Los Angeles, California 90094

Board of Trustees

Rose Garbano

Ann Franz

Marie J. Frey

McLara Thomas

Richard Pasanota Jr.

Armando Perez

Re: May 7, 2020 FOIA Request

Village Clerk

Glenn Quinn

Dear Ms. Adler:

I am pleased to help you with your May 7, 2020 Freedom of Information Act ("FOIA"). The Village of Bensenville received your request on May 8, 2020. You requested copies of the items indicated below:

"I would like to see all emails, invoices, purchase order (POS), quotes and vendor agreements relating to the City's relationship with Tyler Technologies from Jan 1, 2018 to present."

The Village of Bensenville notified you via email on May 15, 2020 that your FOIA request would be treated as voluminous due to the amount of pages affiliated with your request.

On May 15, 2020, via E-Mail, you modified your FOIA to withdraw your request for E-Mails.

After a search of Village files, the following information was found responsive to your request:

- 1) Village of Bensenville Purchase Order No. 20180516-00. (1 pg.)
- 2) Tyler Technologies Invoice No. 045-213942. (1 pg.)
- 3) Village of Bensenville Purchase Order No. 20181668-00. (1 pg.)
- 4) Tyler Technologies Invoice No. 045-223551. (1 pg.)
- 5) Village of Bensenville Purchase Order No. 20191702-00. (1 pg.)
- 6) Tyler Technologies Invoice No. 045-262039. (1 pg.)
- 7) Village of Bensenville Resolution No. R-49-2017 Entitled "A Resolution Authorizing Execution of an Amendment to Application Service Provider Agreement with Tyler Technologies, Inc.". (5 pgs.)


These are all the records found responsive to your request.

Section 7(1)(b) of FOIA provided that "private information" is exempt from disclosure. "Private information" is defined in FOIA as, "unique identifiers, including a person's social security number, driver's license number, employee identification number, biometric identifiers, personal financial information, passwords, or other access codes, medical records, home or personal telephone numbers, and personal email addresses. Private information also includes home address and personal license plates, except as otherwise provided by law or when complied without possibility of attribution to any person." 5ILCS 140/2(c-5). Consequently, certain identifiers have been redacted from the records being provided.

Pursuant to Section 9 of the FOIA, 5 ILCS 140/9, I am required to advise you that I, the undersigned Freedom of Information Officer, reviewed and made the foregoing determination to deny a portion of your FOIA Request as indicated. Should you believe that this Response constitutes an improper denial of your request, you may appeal such by filing a request for review within sixty (60) days of the date of this letter with the Public Access Counselor of the Illinois Attorney General's Office, Public Access Bureau, 500 South Second Street, Springfield, Illinois 62706; telephone 1-887-299-FOIA; e-mail: publicaccess@atg.state.il.us. You may also have a right of judicial review of the denial under Section 11 of the FOIA, 5 ILCS 140/11.

Do not hesitate to contact me if you have any questions or concerns in connection with this response.

Very truly yours,


Corey Williamsen
Freedom of Information Officer
Village of Bensenville



12 South Center Street
Bensenville, IL 60106

Office: 630.350.3404
Fax: 630.350.3438
www.bensenville.il.us

VILLAGE BOARD

May 15, 2020

President

Frank DeSimone

Ms. Caitlin Adler

12751 Millennium #308

Los Angeles, California 90094

Board of Trustees

Esosa Carmona

Ann Franz

Marisa J. Ingy

Morgan Lomas

Nicholas Penunza Jr.

Armando Ponce

Re: Freedom of Information Act Request – Village of Bensenville
Received May 8, 2020

Village Clerk

Nancy Libran

Dear Ms. Adler:

Thank you for writing to the Village of Bensenville ("Village") with your request for information pursuant to the Freedom of Information Act (FOIA), 5 ILCS 140/1 *et seq.* You sent an May 7, 2019, FOIA request to the Village seeking copies of "I would like to see all emails, invoices, purchase order (POs), quotes and vendor agreement relating to the City's relationship with Tyler Technologies from Jan 1, 2028 to present."

This correspondence shall serve to notify you that the Village is treating your FOIA request as a voluminous request under Section 3.6 of FOIA. 5 ILCS 140/3.6(a)(i). Section 2(h) of FOIA defines a voluminous request as "a request that: (i) includes more than 5 individual requests for more than 5 different categories of records or a combination of individual requests that total requests for more than 5 different categories of records in a period of 20 business days; or (ii) requires the compilation of more than 500 letter or legal-sized pages of public records unless a single requested record exceeds 500 pages. "Single requested record" may include, but is not limited to, one report, form, e-mail, letter, memorandum, book, map, microfilm, tape, or recording." 5 ILCS 140/2(h). The Village is treating your FOIA request as a voluminous request because the Village's response will require the compilation of more than 500 letter or legal-sized pages of public records. 5 ILCS 140/2(h); 5 ILCS 140/3.6(a)(ii).


You must respond to the Village within 10 business days after the date on which this correspondence was sent and specify whether you would like to amend your FOIA request in such a way that the Village will no longer treat your request as voluminous. 5 ILCS 140/3.6(a)(iii). If you do not respond within 10 business days, or if your FOIA request continues to be voluminous following your response to this correspondence, the Village will respond to your FOIA request and assess any fees charged pursuant to Section 6 of FOIA. 5 ILCS 140/3.6(a)(iv); 5 ILCS 140/6. The Village has five business days after receipt of your response to this correspondence or five business days from the last day for you to amend your FOIA request, whichever is sooner, to respond to your request. 5 ILCS 140/3.6(a)(v). The Village may request an additional 10 business days to comply with your FOIA request. 5 ILCS 140/3.6(a)(vi). If the Village provides responsive records to you and you fail to accept or collect the records, the Village will still charge you for its response pursuant to Section 6 of FOIA. 5 ILCS 140/3.6(a)(viii); 5 ILCS 140/6. Your failure to pay will be considered a debt due and owing to the Village and may be collected in accordance with applicable law. 5 ILCS 140/3.6(a)(viii).

You have the right to have the Village's determination that your FOIA request is voluminous reviewed by the Public Access Counselor (PAC) at the Office of the Illinois Attorney General. 5 ILCS 140/3.6(a)(vii).

You may file your Request for Review with the PAC by writing to:

Ms. Sarah Pratt
Public Access Counselor
Office of the Attorney General
500 South 2nd Street
Springfield, Illinois 62706
Fax: 217-782-1396
E-mail: publicaccess@atg.state.il.us

Sincerely,


Corey Williamsen
Freedom of Information Officer
Village of Bensenville



Purchase Order

Fiscal Year 2018 Page 1 of 1

TAX EXEMPTION NUMBER

THIS NUMBER MUST APPEAR ON ALL INVOICES, PACKAGES AND SHIPPING PAPERS.
 Purchase Order # **20180516-00**

BILL TO

VILLAGE OF BENSENVILLE
 ATTN: ACCOUNTS PAYABLE
 12 SOUTH CENTER STREET
 BENSENVILLE, IL 60106-1987
 PHONE: (630) 766-8200

Please enter our order in accordance with prices, delivery and specifications given.

Please include purchase order number on all correspondence.

VENDOR

TYLER TECHNOLOGIES INC
 PO BOX 203556
 DALLAS TX 75320-3556

SHIP TO

VILLAGE OF BENSENVILLE
 12 SOUTH CENTER STREET
 BENSENVILLE, IL 60106

Vendor Phone Number		Vendor Fax Number		Requisition Number		Delivery Reference				
800-772-2260		207-781-2459		20180534						
Date Ordered		Vendor Number		Date Required		Freight Method/Terms		Department/Location		
02/16/2018		13113						Finance Department		
Item#	Description/Part No.	Qty	UOM	Unit Price	Extended Price					
1	TYLER CONNECT 2018 REGISTRATIO TYLER CONNECT 2018 REGUSTRATUIB ANUT THAKKAR 11030110 - 521510	1.0	EACH	\$925.000	\$925.00	\$925.00				

CONDITIONS - READ CAREFULLY

- The right is reserved to cancel this order if not filled within the contract time, if specified.
- The conditions of this order are not to be modified by any verbal understanding.
- Acceptance of this order includes Acceptance of all terms, prices, delivery instructions, specifications and conditions stated.
- INVOICES AND PACKAGES MUST BEAR THIS ORDER NUMBER.
- THE CITY ASSUMES NO RESPONSIBILITY FOR GOOD DELIVERED WITHOUT THE AUTHORITY OF A PROPERLY EXECUTED PURCHASE ORDER.

PLEASE FORWARD ALL INVOICES TO:

Village of Bensenville
 ATTN: Accounts Payable
 12 S. Center Street
 Bensenville, IL 60106

DEPARTMENT COPY

PO Total \$925.00

Village Manager Approval:

Authorized By:

IMPORTANT - To receive payment all invoices and shipping labels must show purchase order number.



Remittance:
 Tyler Technologies, Inc.
 (FEIN 75-2303920)
 P.O. Box 203556
 Dallas, TX 75320-3556

Invoice

Invoice No	Date	Page
045-213942	01/31/2018	1 of 1

Empowering people who serve the public*

Questions:
 Tyler Technologies - ERP & Schools
 Phone: 1-800-772-2260 Press 2, then 1
 Email: ar@tylertech.com



Bill To: VILLAGE OF BENSENVILLE
 ATTN: ACCOUNTS PAYABLE
 12 SOUTH CENTER STREET
 BENSENVILLE, IL 60106

Ship To: VILLAGE OF BENSENVILLE
 ATTN: ACCOUNTS PAYABLE
 12 SOUTH CENTER STREET
 BENSENVILLE, IL 60106

Customer No.	Ord No	PO Number	Currency	Terms	Due Date
2728		20180245	USD	NET30	03/02/2018

Date	Description	Units	Rate	Extended Price
1917472	Tyler Connect 2018 Registration Amitkumar Thakkar - Full Connect Pass	1	925.00	925.00

RECEIVED FEB 12 2018

****ATTENTION****
 Order your checks and forms from
 Tyler Business Forms at 877-749-2090 or
tylerbusinessforms.com to guarantee
 100% compliance with your software.

Subtotal	925.00
Sales Tax	0.00
Invoice Total	925.00



Purchase Order

Fiscal Year 2018 Page 1 of 1

TAX EXEMPTION NUMBER

THIS NUMBER MUST APPEAR ON ALL INVOICES, PACKAGES AND SHIPPING PAPERS.

Purchase Order # **20181668-00**

Please enter our order in accordance with prices, delivery and specifications given.

Please include purchase order number on all correspondence.

B I L L T O

VILLAGE OF BENSENVILLE
ATTN: ACCOUNTS PAYABLE
12 SOUTH CENTER STREET
BENSENVILLE, IL 60106-1987
PHONE: (630) 766-8200

V E N D O R

TYLER TECHNOLOGIES INC
PO BOX 203556
DALLAS TX 75320-3556

S H I P T O

VILLAGE OF BENSENVILLE
12 SOUTH CENTER STREET
BENSENVILLE, IL 60106

Vendor Phone Number		Vendor Fax Number		Requisition Number		Delivery Reference	
800-772-2260		207-781-2459		20181820			
Date Ordered	Vendor Number	Date Required	Freight Method/Terms		Department/Location		
05/16/2018	13113				Finance Department		
Item#	Description/Part No.			Qty	UOM	Unit Price	Extended Price
1	APPLICATION SERVICES FROM 05/01/18-04/30/19 11020180 - 542100			1.0	EACH	\$120,394.000	\$120,394.00

CONDITIONS - READ CAREFULLY

- The right is reserved to cancel this order if not filled within the contract time, if specified.
- The conditions of this order are not to be modified by any verbal understanding.
- Acceptance of this order includes Acceptance of all terms, prices, delivery instructions, specifications and conditions stated.
- INVOICES AND PACKAGES MUST BEAR THIS ORDER NUMBER.
- THE CITY ASSUMES NO RESPONSIBILITY FOR GOODS DELIVERED WITHOUT THE AUTHORITY OF A PROPERLY EXECUTED PURCHASE ORDER.

PLEASE FORWARD ALL INVOICES TO:

Village of Bensenville
ATTN: Accounts Payable
12 S. Center Street
Bensenville, IL 60106

DEPARTMENT COPY

PO Total \$120,394.00

Village Manager Approval:

Authorized By: *[Signature]*

IMPORTANT - To receive payment all invoices and shipping labels must show purchase order number.



Remittance:
 Tyler Technologies, Inc.
 (FEIN 75-2303920)
 P.O. Box 203556
 Dallas, TX 75320-3556

13113 11020180
 502102

Invoice

Invoice No	Date	Page
045-223551	05/01/2018	1 of 1

Empowering people who serve the public®

Questions:

Tyler Technologies - ERP & Schools
 Phone: 1-800-772-2260 Press 2, then 1
 Email: ar@tylertech.com



Bill To: VILLAGE OF BENSENVILLE
 ATTN: ACCOUNTS PAYABLE
 12 SOUTH CENTER STREET
 BENSENVILLE, IL 60106

Ship To: VILLAGE OF BENSENVILLE
 ATTN: ACCOUNTS PAYABLE
 12 SOUTH CENTER STREET
 BENSENVILLE, IL 60106

Customer No.	Ord No	PO Number	Currency	Terms	Due Date
2728	94877		USD	NET45	06/15/2018

Description	Extended Price
APPLICATION SERVICES 05/01/2018 - 04/30/2019	120,394.00

Milestone Details

Description:	Contract Amount:	Percent Invoiced:	Amount Invoiced:
APPLICATION SERVICES - ACCTG/GL/BUDGET/AP	63,696.00	33%	21,232.00
APPLICATION SERVICES - CAPITAL ASSETS	18,897.00	33%	6,299.00
APPLICATION SERVICES - PROJECT & GRANT ACCOUNTING	13,323.00	33%	4,441.00
APPLICATION SERVICES - PURCHASE ORDERS	17,685.00	33%	5,895.00
APPLICATION SERVICES - REQUISITIONS	12,354.00	33%	4,118.00
APPLICATION SERVICES - WORK ORDERS, FLEET & FACILITIES MANAGEMENT	24,795.00	33%	8,265.00
APPLICATION SERVICES - ACCOUNTS RECEIVABLE	15,261.00	33%	5,087.00
APPLICATION SERVICES - BUSINESS LICENSES	19,866.00	33%	6,622.00
APPLICATION SERVICES - GENERAL BILLING	8,964.00	33%	2,988.00
APPLICATION SERVICES - IL VEHICLE STICKER	16,959.00	33%	5,653.00
APPLICATION SERVICES - PERMITS & CODE ENFORCEMENT	39,003.00	33%	13,001.00
APPLICATION SERVICES - UTILITY METER READER INTERFACE	6,783.00	33%	2,261.00
APPLICATION SERVICES - UTILITY BILLING CIS	35,370.00	33%	11,790.00
APPLICATIONS SERVICES - TYLER FORMS PROCESSING	12,825.00	33%	4,275.00
APPLICATIONS SERVICES - TYLER FORMS GODOCS	4,989.00	33%	1,663.00
APPLICATIONS SERVICES - TYLER CONTENT MANAGER LE	15,000.00	33%	5,000.00
APPLICATION SERVICES - CITIZEN SELF SERVICE	9,975.00	33%	3,325.00
APPLICATIONS SERVICES - BUSINESS OBJECTS BUNDLED	15,747.00	33%	5,249.00
APPLICATION SERVICES - MUNIS OFFICE	9,690.00	33%	3,230.00

RECEIVED MAY 14 2018

****ATTENTION****
 Order your checks and forms from
 Tyler Business Forms at 877-749-2090 or
 tylerbusinessforms.com to guarantee
 100% compliance with your software.

Subtotal	120,394.00
Sales Tax	0.00
Invoice Total	120,394.00



BENSENVILLE
WHERE OPPORTUNITY TAKES OFF

54 5042
5.28.2019

Purchase Order

Fiscal Year 2019 Page 1 of 1

TAX EXEMPTION NUMBER

THIS NUMBER MUST APPEAR ON ALL INVOICES
PACKAGES AND SHIPPING PAPERS
Purchase Order # **20191702-00**

Please enter our order in accordance with prices, delivery and specifications given.

Please include purchase order number on all correspondence.

B I L L T O

VILLAGE OF BENSENVILLE
ATTN: ACCOUNTS PAYABLE
12 SOUTH CENTER STREET
BENSENVILLE, IL 60106-1987
PHONE: (630) 766-8200

V E N D O R

TYLER TECHNOLOGIES INC
PO BOX 203556
DALLAS TX 75320-3556

B I L L T O

VILLAGE OF BENSENVILLE
12 SOUTH CENTER STREET
BENSENVILLE, IL 60106

Vendor Phone Number		Vendor Fax Number		Requisition Number		Delivery Reference				
800-772-2260		207-781-2459		20191837						
Date Ordered		Vendor Number		Date Required		Freight Method/Terms		Department/Location		
05/22/2019		13113						Finance Department		
Item#	Description/Part No.	Qty	UOM	Unit Price	Extended Price					
1	APPLICATION SERVICE FROM 05/01 11020180 - 542100	1.0	EACH	\$120,394.000	\$120,394.00					
<p>RECEIVED</p> <p>MAY 21 2019</p> <p>FINANCE DEPARTMENT</p>										

CONDITIONS - READ CAREFULLY

- The right is reserved to cancel this order if not filled within the contract time, if specified.
- The conditions of this order are not to be modified by any verbal understanding.
- Acceptance of this order includes acceptance of all terms, prices, delivery instructions, specifications and conditions stated.
- INVOICES AND PACKAGES MUST BEAR THIS ORDER NUMBER.
- THE CITY ASSUMES NO RESPONSIBILITY FOR GOOD DELIVERED WITHOUT THE AUTHORITY OF A PROPERLY EXECUTED PURCHASE ORDER.

PLEASE FORWARD ALL INVOICES TO:

Village of Bensenville
ATTN: Accounts Payable
12 S. Center Street
Bensenville, IL 60106

DEPARTMENT COPY

PO Total \$120,394.00

Village Manager Approval:

Authorized By:

IMPORTANT - To receive payment all invoices and shipping labels must show purchase order number.



Remittance:
 Tyler Technologies, Inc.
 (FEIN 75-2303920)
 P.O. Box 203556
 Dallas, TX 75320-3556

Invoice

Invoice No	Date	Page
045-262039	05/01/2019	1 of 1

RECEIVED MAY 16 2019

Questions:
 Tyler Technologies - ERP & Schools
 Phone: 1-800-772-2260 Press 2, then 1
 Email: ar@tylertech.com



Bill To: VILLAGE OF BENSENVILLE
 ATTN: ACCOUNTS PAYABLE
 12 SOUTH CENTER STREET
 BENSENVILLE, IL 60106

Ship To: VILLAGE OF BENSENVILLE
 ATTN: ACCOUNTS PAYABLE
 12 SOUTH CENTER STREET
 BENSENVILLE, IL 60106

13113 : 11020180-542100 req 20191837

Customer No.	Ord No	PO Number	Currency	Terms	Due Date
2728	94877		USD	NET45	06/15/2019

Description **Extended Price**
 APPLICATION SERVICES 05/01/2019 - 04/30/2020 - PLEASE CONTACT SALES REP FOR RENEWAL TO PREVENT LAPSE IN SERVICE 120,394.00

Milestone Details

Description:	Contract Amount:	Percent Invoiced:	Amount Invoiced:
APPLICATION SERVICES - ACCTG/GL/BUDGET/AP	63,696.00	33%	21,232.00
APPLICATION SERVICES - CAPITAL ASSETS	18,897.00	33%	6,299.00
APPLICATION SERVICES - PROJECT & GRANT ACCOUNTING	13,323.00	33%	4,441.00
APPLICATION SERVICES - PURCHASE ORDERS	17,685.00	33%	5,895.00
APPLICATION SERVICES - REQUISITIONS	12,354.00	33%	4,118.00
APPLICATION SERVICES - WORK ORDERS, FLEET & FACILITIES MANAGEMENT	24,795.00	33%	8,265.00
APPLICATION SERVICES - ACCOUNTS RECEIVABLE	15,261.00	33%	5,087.00
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APPLICATION SERVICES - UTILITY METER READER INTERFACE	6,783.00	33%	2,261.00
APPLICATION SERVICES - UTILITY BILLING CIS	35,370.00	33%	11,790.00
APPLICATIONS SERVICES - TYLER FORMS PROCESSING	12,825.00	33%	4,275.00
APPLICATIONS SERVICES - TYLER FORMS GODOCS	4,989.00	33%	1,663.00
APPLICATIONS SERVICES - TYLER CONTENT MANAGER LE	15,000.00	33%	5,000.00
APPLICATION SERVICES - CITIZEN SELF SERVICE	9,975.00	33%	3,325.00
APPLICATIONS SERVICES - BUSINESS OBJECTS BUNDLED	15,747.00	33%	5,249.00
APPLICATION SERVICES - MUNIS OFFICE	9,690.00	33%	3,230.00

****ATTENTION****
 Order your checks and forms from
 Tyler Business Forms at 877-749-2090 or
 tylerbusinessforms.com to guarantee
 100% compliance with your software.

Subtotal	120,394.00
Sales Tax	0.00
Invoice Total	120,394.00

RESOLUTION NO R-49-2017

A RESOLUTION AUTHORIZING EXECUTION OF AN AMENDMENT TO
APPLICATION SERVICE PROVIDER AGREEMENT WITH
TYLER TECHNOLOGIES, INC.

NOW THEREFORE, BE IT RESOLVED by the President and Board of Trustees of the Village of Bensenville, DuPage and Cook Counties, Illinois, as follows:

That the Village Manager is authorized to execute the attached Amendment to Application Service Provider Agreement with Tyler Technologies, Inc., for a three year term beginning on May 1, 2016 and expiring on April 30, 2019 for application services to be provided to the Village of Bensenville as more fully specified the Sales Quotation attached hereto and incorporated herein by reference as Exhibit "A".

PASSED AND APPROVED by the President and Board of Trustees of the Village of Bensenville, Illinois this 9th day of May, 2017.

APPROVED:



Frank DeSimone, Village President

ATTEST:



Nancy Quinn, Village Clerk

Ayes: Carmona, Franz, Jaworska, Lomax, Perez

Nays: None

Absent: None

AMENDMENT

This amendment ("Amendment") is made the 9th day of May, 2017 between Tyler Technologies, Inc., with offices at 1 Tyler Drive, Yarmouth, Maine 04096 ("Tyler") and the Village of Bensenville, with offices at 12 S. Center Street, Bensenville, Illinois 60106 ("Client").

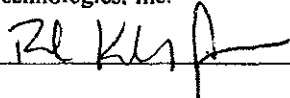
WHEREAS, Tyler and the Client are parties to the Application Service Provider Agreement dated May 5, 2008 ("Agreement"); and

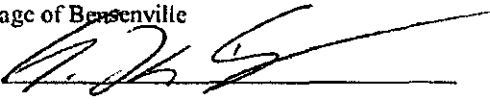
WHEREAS, Tyler and Client desire to amend the Agreement;

NOW THEREFORE, in consideration of the mutual promises hereinafter contained, Tyler and the Client agree as follows:

1. SaaS Fees. The SaaS fees in the attached sales quotation are in effect for May 1, 2017 – April 30, 2020.
2. This Amendment shall be governed by and construed in accordance with the terms and conditions of the Agreement.
3. All other terms and conditions of the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, persons having been duly authorized and empowered to enter into this Amendment herunto executed this Amendment effective as of the date last set forth below.

Tyler Technologies, Inc.
By: 
Name: Robert Kennedy-Jensen
Title: Senior Corporate Attorney
Date: May 11, 2017

Village of Bensenville
By: 
Name: Eben K. Summers
Title: Village Manager
Date: 5/9/17



Quoted By: Joe Parent
 Date: 4/18/2017
 Quote Expiration: 10/14/2017
 Quote Name: Village of Bensonville SaaS Renewal
 Quote Number: 2017-27982
 Quote Description: Village of Bensonville ASP Renewal

Sales Quotation For
 Village of Bensenville
 12 S. Center Street
 Bensenville, Illinois 60106
 Phone (630) 594-1076

SaaS

Description	Annual Fee Net	# Years	Total SaaS Fee	Impl. Hours
Financials:				
Accounting/GL/BG/AP	\$21,232.00	3.0	\$63,696.00	0
Capital Assets	\$6,299.00	3.0	\$18,897.00	0
Project & Grant Accounting	\$4,441.00	3.0	\$13,323.00	0
Purchase Orders	\$5,895.00	3.0	\$17,685.00	0
Requisitions	\$4,118.00	3.0	\$12,354.00	0
Work Orders, Fleet & Facilities Management	\$8,265.00	3.0	\$24,795.00	0
Revenue:				
Accounts Receivable	\$5,087.00	3.0	\$15,261.00	0
Business License	\$6,622.00	3.0	\$19,866.00	0
Central Property File	\$0.00	3.0	\$0.00	0
General Billing	\$2,988.00	3.0	\$8,964.00	0
Permits & Code Enforcement	\$13,001.00	3.0	\$39,003.00	0
UB Interface	\$2,261.00	3.0	\$6,783.00	0
Utility Billing CIS	\$11,790.00	3.0	\$35,370.00	0

Vehicle Stickers	\$5,653.00	3.0	\$16,959.00	0
Productivity:				
Business Objects Bundled	\$5,249.00	3.0	\$15,747.00	0
Citizen Self Service	\$3,325.00	3.0	\$9,975.00	0
Munis Office	\$3,230.00	3.0	\$9,690.00	0
Role Tailored Dashboard	\$0.00	3.0	\$0.00	0
Tyler Content Manager LE	\$5,000.00	3.0	\$15,000.00	0
Tyler GoDocs	\$1,663.00	3.0	\$4,989.00	0
Tyler Forms Processing	\$4,275.00	3.0	\$12,825.00	0
	TOTAL:		\$120,394.00	\$361,182.00

Summary	One Time Fees	Recurring Fees
Total SaaS	\$0.00	\$120,394.00
Total Tyler Software	\$0.00	\$0.00
Total Tyler Services	\$0.00	\$0.00
Total 3rd Party Hardware, Software and Services	\$0.00	\$0.00
Summary Total	\$0.00	\$120,394.00
Contract Total	\$361,182.00	

Unless otherwise indicated in the contract or Amendment thereto, pricing for optional items will be held for Six (6) months from the Quote date or the Effective Date of the Contract, whichever is later.

Customer Approval: _____ Date: _____
 Print Name: _____ P.O. #: _____

All primary values quoted in US Dollars

Comments

Tyler recommends the use of a 128-bit SSL Security Certificate for any Internet Web Applications, such as the Munis Web Client and the MUNIS Self Service applications if hosted by the Client. This certificate is required to encrypt the highly sensitive payroll and financial information as it travels across the public internet. There are various vendors who sell SSL Certificates, with all ranges of prices.

Tyler's quote contains estimates of the amount of services needed, based on our preliminary understanding of the size and scope of your project. The actual amount of services depends on such factors as your level of involvement in the project and the speed of knowledge transfer.

Unless otherwise noted, prices submitted in the quote do not include travel expenses incurred in accordance with Tyler's then-current Business Travel Policy.

Tyler's prices do not include applicable local, city or federal sales, use excise, personal property or other similar taxes or duties, which you are responsible for determining and remitting.

In the event Client cancels services less than two (2) weeks in advance, Client is liable to Tyler for (i) all non-refundable expenses incurred by Tyler on Client's behalf; and (ii) daily fees associated with the cancelled services if Tyler is unable to re-assign its personnel.

Tyler provides onsite training for a maximum of 12 people per class. In the event that more than 12 users wish to participate in a training class or more than one occurrence of a class is needed, Tyler will either provide additional days at then-current rates for training or Tyler will utilize a Train-the-Trainer approach whereby the client designated attendees of the initial training can thereafter train the remaining users.

In the event Client acquires from Tyler any edition of Tyler Content Manager software other than Enterprise Edition, the license for Content Manager is restricted to use with Tyler applications only. If Client wishes to use Tyler Content Manager software with non-Tyler applications, Client must purchase or upgrade to Tyler Content Manager Enterprise Edition.

Tyler's form library prices are based on the actual form quantities listed, and assume the forms will be provided according to the standard Munis form template. Any forms in addition to the quoted amounts and types, including custom forms or forms that otherwise require custom programming, are subject to an additional fee. Please also note that use of the Tyler Forms functionality requires the use of approved printers as well. You may contact Tyler's support team for the most current list of approved printers.

Tyler's cost is based on all of the proposed products and services being obtained from Tyler. Should significant portions of the products or services be deleted, Tyler reserves the right to adjust prices accordingly.

Tyler Content Manager LE includes up to 100GB of storage. Should additional storage be needed it may be purchased as needed at an annual fee of \$5,000 per TB.

The Munis SaaS fees are based on 31 concurrent users. Should the number of concurrent users be exceeded, Tyler reserves the right to re-negotiate the SaaS fees based upon any resulting changes in the pricing categories.

The Tyler Software Product Tyler Forms Processing must be used in conjunction with a Hewlett Packard printer supported by Tyler for printing checks.

Client agrees that items in this sales quotation are, upon Client's signature of same, hereby added to the Agreement between the parties, and subject to its terms. Additionally, and notwithstanding anything in the Agreement to the contrary, payment for said items shall conform to the following conditions: Licensee fees for Tyler and 3rd party products are due when Tyler makes such software available for download by the Client (for the purpose of this quotation, the 'Availability Date') or delivery (if not software); Maintenance fees, prorated for the term commencing when on the Availability Date and ending on the last day of the current annual support term for Tyler Software currently licensed to the Client, are due on the Availability Date; Fees for services, unless otherwise indicated, plus expenses, are payable upon delivery.